



Okta Sub-processors

A list of Sub-processors currently authorized by Okta, Inc. (“Okta”) to process Personal Data (as defined in Okta’s Data Processing Addendum, which is published at okta.com/agreements) on behalf of Customer and assist Okta with respect to the provision of the applicable Service under the Okta Master Subscription Agreement is set out below.

The following Sub-processors are authorized by Okta to process Customer Personal Data and assist Okta with respect to Workforce Identity Cloud subscriptions*:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	Standard Service – USA EU Cell – Germany, Ireland APAC Cell – Singapore, Australia Japan Cell – Japan
Splunk, Inc.	Business analytics	Standard Service, APAC Cell, Japan Cell – USA EU Cell – Germany, Ireland, United Kingdom
salesforce.com, inc.	Support and maintenance ticketing process	USA
Twilio, Inc.	SMS authenticator	USA
S.C. Computer Generated Solutions Romania S.R.L., a subsidiary of Computer Generated Solutions, Inc. (USA)	24x7 customer support team	No data centers; CGS may access the data center(s) Okta utilizes for Amazon Web Services and salesforce.com while providing support. Support team is located in Romania
SendGrid, Inc.	Email notifications and email access request inbox	USA
TeleSign Corporation	SMS authenticator	USA, Netherlands

Snowflake Computing, Inc.	Data warehouse services	USA, Germany, Australia
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*Within their Workforce Identity Cloud subscriptions, customers have the option to enable the Governance for Okta Admin Roles feature. If this feature is enabled, then in addition to the above-listed Sub-processors, the Sub-processors listed below for Okta Identity Governance will also be authorized by Okta to process Customer Personal Data on behalf of Customer.

In addition to the Sub-processors in the Workforce Identity Cloud table, the following Sub-processors are authorized by Okta to process Customer Personal Data on behalf of Customer and assist Okta with respect to the provision of Access Governance subscriptions, which is made available to Customer as part of (1) Okta Identity Governance subscriptions; and (2) if enabled by Customer, the Governance for Okta Admin Roles feature within Workforce Identity Cloud subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Google, Inc.	Hosting and cloud infrastructure	Standard Service - USA EU Cell – Germany, Belgium APAC Cell – Australia, Singapore Japan cell – Japan
MongoDB, Inc.	Hosting and cloud infrastructure	Standard Service – USA EU Cell – Germany, Belgium, Netherlands APAC Cell – Australia, Singapore Japan Cell – Japan
DataDog, Inc.	Business analytics	Standard Service, APAC Cell, Japan Cell – USA EU Cell - Germany

In addition to the Sub-processors set forth in the Workforce Identity Cloud table, the following Sub-processors are authorized by Okta to process Customer Personal Data on behalf of Customer and assist Okta with respect to Advanced Server Access subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
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DataDog, Inc.	Business analytics	USA
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In addition to the Sub-processors in the Workforce Identity Cloud table, the following Sub-processors are authorized by Okta to process Customer Personal Data on behalf of Customer and assist Okta with respect to Okta Privileged Access subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Google, Inc.	Hosting and cloud infrastructure	Standard Service – USA EU Cell – Germany, Belgium
MongoDB, Inc.	Hosting and cloud infrastructure	Standard Service – USA EU Cell – Germany, Belgium, Netherlands
DataDog, Inc.	Business analytics	Standard Service – USA EU Cell - Germany

The following Sub-processors are authorized by Okta to process Customer Personal Data and assist Okta with respect to Customer Identity Cloud subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	During deployment, Customer may select from the following regions: Public Cloud: USA, United Kingdom, European Union, Japan, Australia Private Cloud: USA, Canada, Brazil, Germany, Indonesia, Ireland, Italy, United Kingdom, France, Sweden, South Africa, Bahrain, India, Japan, South Korea, Singapore, Australia
Microsoft, Inc.	Hosting and cloud infrastructure	Public Cloud: For Customers deployed in Japan and Australia on AWS, a regional failover

		<p>component is hosted on Azure</p> <p>Private Cloud:</p> <p>During deployment, Customer may select from the following regions:</p> <p>USA, Canada, Brazil, Ireland, Netherlands, France, Switzerland, Norway, Germany, Sweden, South Africa, United Arab Emirates, India, South Korea, Australia, Japan</p>
salesforce.com, inc.	Support and maintenance ticketing process	USA
Snowflake Computing, Inc.	Data warehouse services	Germany
MongoDB, Inc.	Managed database services	The data center location corresponds to the region selected by Customer for hosting and cloud infrastructure (in AWS or Azure)
Aiven Ltd.	Managed database services	The data center location corresponds to the region selected by Customer for hosting and cloud infrastructure (in AWS or Azure)
The Rocket Science Group LLC (branded as Mailchimp)	Email notifications	USA
SendGrid, Inc.	Email notifications	USA
Twilio, Inc.	SMS authenticator	USA
<p>Content Delivery Networks (“CDNs”)</p> <p>CDNs are commonly-used systems of distributed services that expedite the transmission of content. Due to the nature of CDNs, CDNs may process data in any country, regardless of the Customer’s location, to better support Users of the Auth0 Platform.</p>		
Cloudflare, Inc.	Content delivery network and distributed-denial-of-service attack prevention services	Global

In addition to the Sub-processors in the Customer Identity Cloud table, the following Sub-processors are authorized by Okta to process Customer Personal Data and assist Okta with respect to Okta Fine-Grained Authorization subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
DataDog, Inc.	Business analytics	USA

The following Sub-processors are authorized by Okta to process Customer Personal Data and assist Okta with respect to Okta for Government Moderate subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	USA
salesforce.com, inc.	Support and maintenance ticketing process	USA
Twilio, Inc.	SMS authenticator	USA
SendGrid, Inc.	Email notifications	USA
TeleSign Corporation	SMS authenticator	USA, Netherlands
Snowflake Computing, Inc.	Data warehouse services	USA, Germany, Australia
S.C. Computer Generated Solutions Romania S.R.L., a subsidiary of Computer Generated Solutions, Inc. (USA)	Customer support (Note that CGS does not provide support for the Government Moderate services, but may have access to the data entered into support tickets located in salesforce.com)	No data centers. Support team is located in Romania.

The following Sub-processors are authorized by Okta to process Customer Personal Data and assist Okta with respect to Okta for Government High and Okta US Military subscriptions:

Sub-processor Entity	Brief Description of Processing	Locations of Data Center(s)
Amazon Web Services, Inc.	Hosting and cloud infrastructure	USA
salesforce.com, inc.	Support and maintenance ticketing process	USA

Depending on the geographic location of Customer or its Users, and the nature of the Service provided, Okta may also engage one or more of the following Affiliates as Sub-processors to deliver some or all of the Service subscriptions provided to Customer:

Sub-processor	Entity Type
Okta International, LLC (Delaware)	Okta Affiliate
Okta UK LTD (United Kingdom)	Okta Affiliate
Okta Australia PTY Limited (Australia)	Okta Affiliate
Okta Software Canada, Inc. (Canada)	Okta Affiliate
Okta France SAS (France)	Okta Affiliate
Okta GmbH (Germany)	Okta Affiliate
Okta Identity Netherlands BV (Netherlands)	Okta Affiliate
Okta Poland sp. z o.o. (Poland)	Okta Affiliate
Okta Identity Spain, S.L.	Okta Affiliate
Okta SG Pte. Ltd. (Singapore)	Okta Affiliate
Okta Japan K.K. (Japan)	Okta Affiliate
Okta Identity Philippines Inc. (Philippines)	Okta Affiliate
Okta Switzerland GmbH (Switzerland)	Okta Affiliate
Okta Identity Korea Limited (South Korea)	Okta Affiliate
Okta Identity Ireland Limited	Okta Affiliate
Okta Identity India Private Limited (India)	Okta Affiliate
SaaSure Mexico, S. de R.L. de C.V. (Mexico)	Okta Affiliate
SaaSure Sweden AB	Okta Affiliate
Auth0, LLC (Delaware)	Okta Affiliate

Auth0 International LLC (Delaware)	Okta Affiliate
Auth0 Argentina S.A.	Okta Affiliate
Auth0 Ltd.	Okta Affiliate
Auth0 Uruguay S.A. (Uruguay)	Okta Affiliate

How to Subscribe to Receive Notification of Change in Sub-processors:

If you are a current Okta customer with a data processing agreement in place with Okta, you may subscribe to receive notifications of new Sub-processor(s) for each applicable Okta Service before Okta authorizes any new Sub-processor(s) to process personal data in connection with the provision of the applicable Service.

You can subscribe to receive email notifications for changes to Okta Sub-processors by emailing the following information to subprocessors@okta.com:

- Customer Name
- Customer Address
- Executed copy of the Customer-Okta data processing addendum

To edit your email notification information, please re-submit a request to subprocessors@okta.com with the subject title “Change in Contact Information” to Okta.

Right to Object to New Sub-processor:

A customer with a data processing agreement in place with Okta may object to Okta’s use of a new Sub-processor by notifying Okta promptly in writing within ten (10) business days after receipt of Okta’s notice in accordance with the mechanism set out above. If you object to a new Sub-processor, and that objection is not unreasonable, Okta will use reasonable efforts to make available to you a change in the applicable Service or recommend a commercially reasonable change to your configuration or use of the applicable Service to avoid processing of personal data by the objected-to new Sub-processor without unreasonably burdening you. If Okta is unable to make available such change within a reasonable time, which shall not exceed thirty (30) days, you may terminate the applicable Order Form(s) with respect only to the Service(s)

which cannot be provided by Okta without the use of the objected-to new Sub-processor by providing written notice to Okta at:

Okta, Inc.
100 First Street, Sixth Floor
San Francisco, California 94105 USA
Attn: Legal Department